



UNITED IN INCREASING ACCESS

Every day, millions of people struggle to find affordable childcare, access healthcare, buy healthy food, and secure a job that pays the bills and other essential needs. 211 is an unmatched, critical service here to help.

GET CONNECTED. GET HELP.

211 is operated and funded, in part, by local United Ways. Ensuring every person has access to this critical resource exemplifies United Way's fight for the health, education and financial stability of every person in every community. By connecting people in need with the best resources available to them, 211 helps make the social services ecosystem more efficient and effective so resources can go further.

Through 211, people can access free and confidential crisis and emergency counseling, disaster assistance, food, health care and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services and childcare and family services. No matter the situation, the trained specialists at 211 listen, identify underlying problems, and connect people to local community resources and services that improve their lives.

Providing expert, caring help to 99% of the U.S. population and all of Canada, 211 is free, accessible 24/7, completely confidential and available in more than 180 languages.

In 2022, 211s in the U.S.
responded to more than

21 Million

requests, helping people with
life-changing support.

Through 211, we work to build
strong, equitable and resilient
communities where everyone
can thrive. We look at social
determinants of health,

because we know economic,
education and health
challenges are intertwined.

All it takes is a toll-free call
by dialing 211, or visiting
211.org, to connect with a
community specialist.